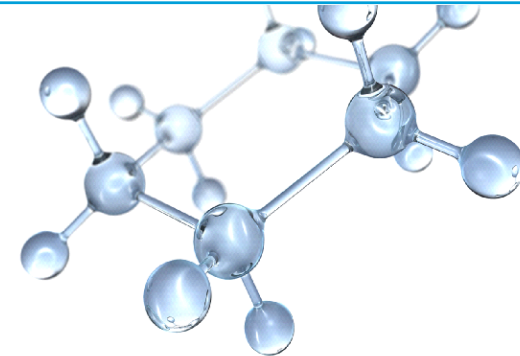




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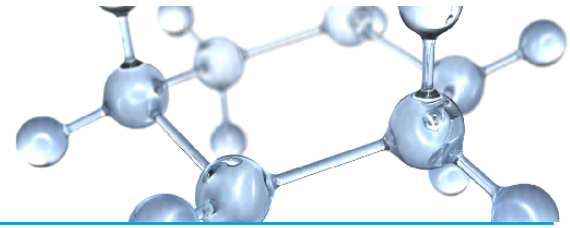
Esso Pipeline Emergency Response Pepperbox Hill, Salisbury

UKOPA – EPWG Workshop

24th April 2013

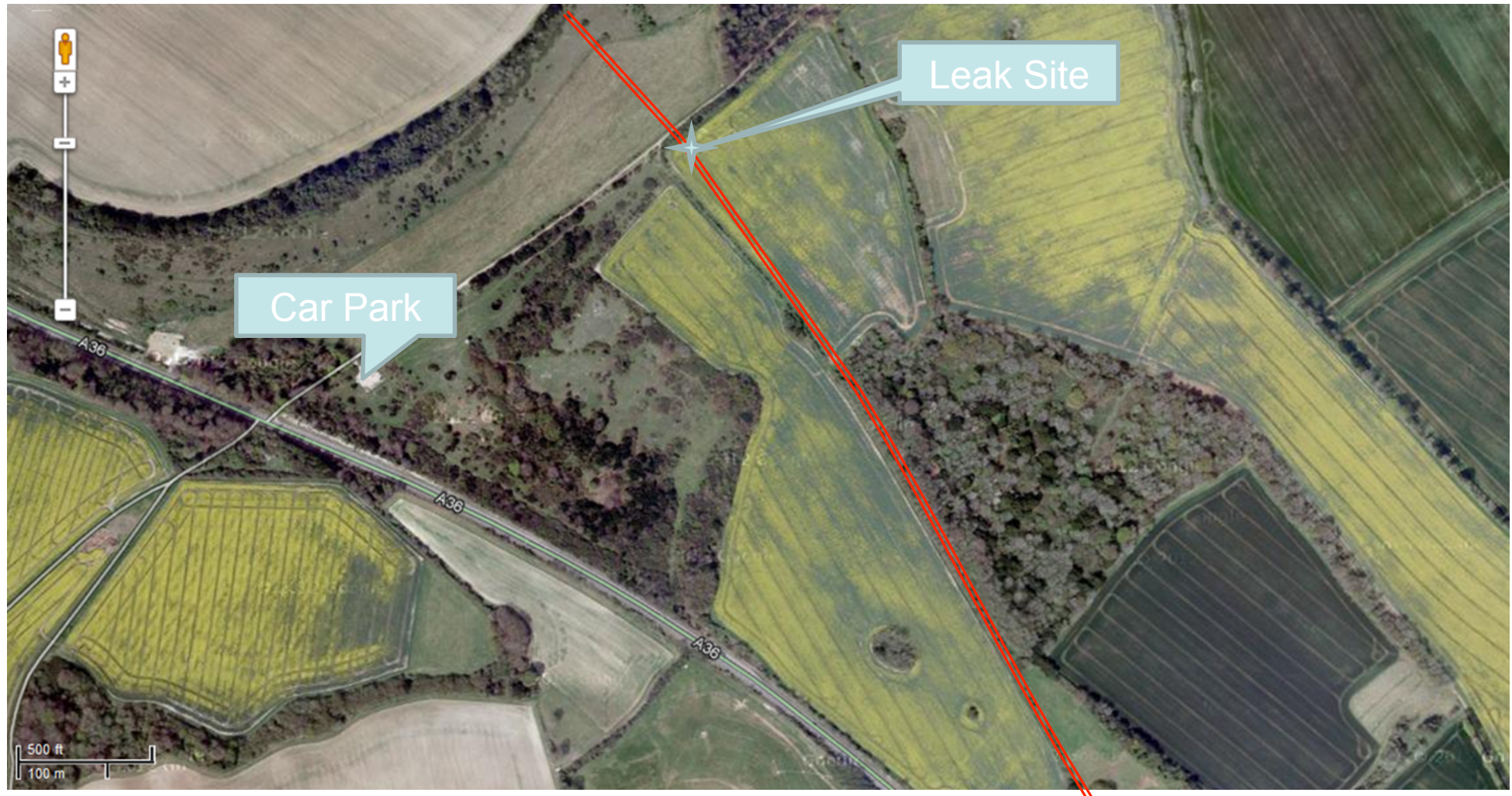
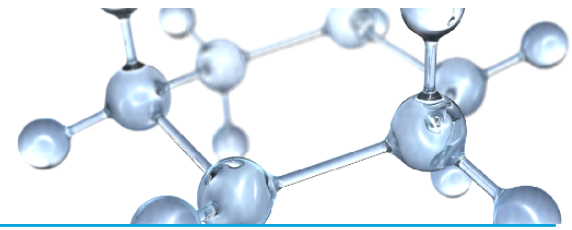
This presentation includes forward-looking statements. Actual future conditions (including economic conditions, energy demand, and energy supply) could differ materially due to changes in technology, the development of new supply sources, political events, demographic changes, and other factors discussed herein (and in Item 1 of ExxonMobil's latest report on Form 10-K). This material is not to be reproduced without the permission of Exxon Mobil Corporation.

Background

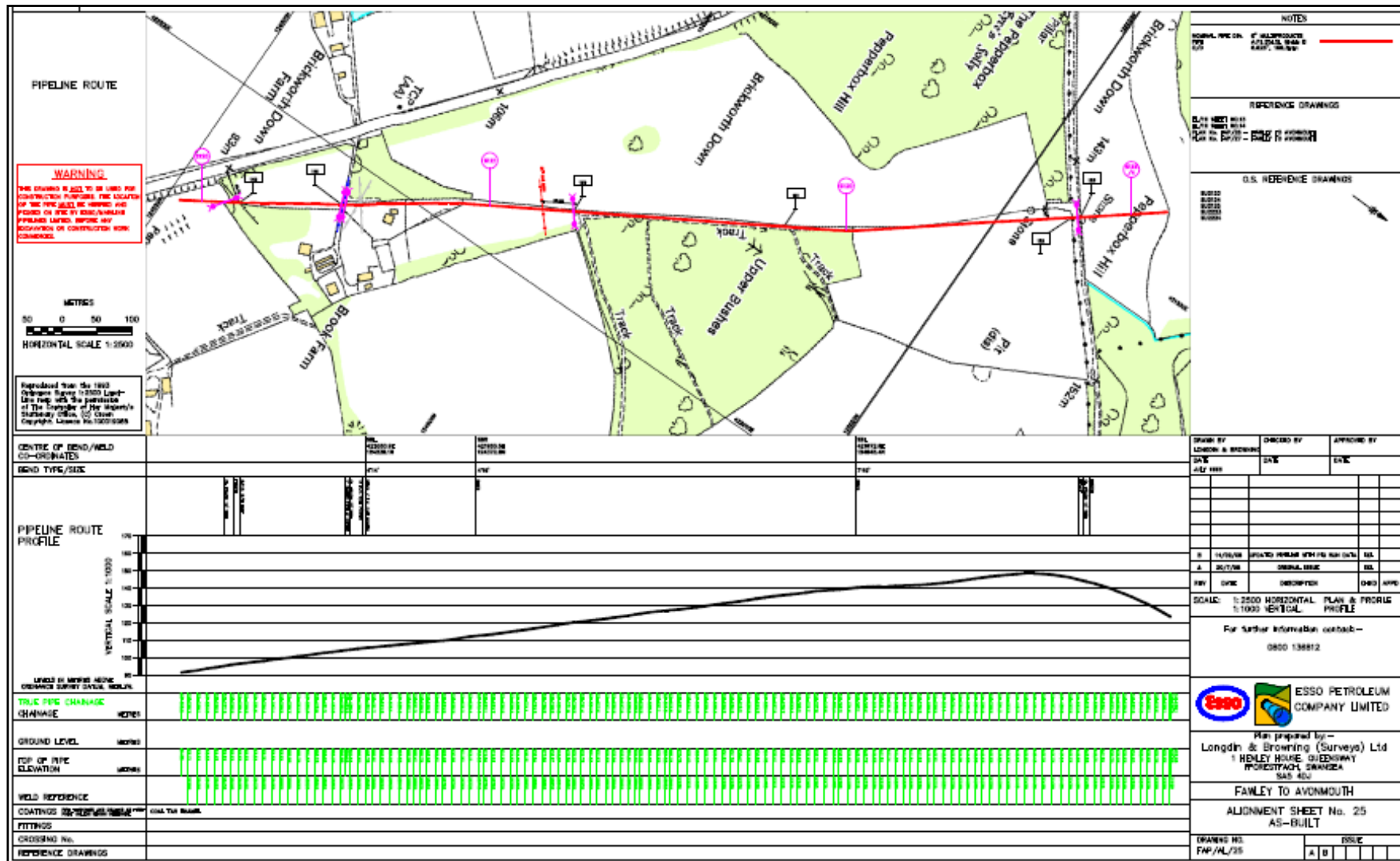
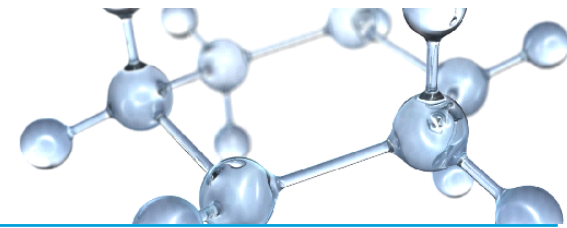


- 12.30 on Wednesday 24th October a routine Cleaning PIG was launched on the Fawley to Avonmouth Pipeline.
- The pipeline was completely in Diesel service and had been for the previous 6 days.
- After approximately 4 hours pumping Esso's Pipeline Control Centre received a report from a member of the public of a smell of petroleum product at the Pepperbox Hill location, a few miles to the south east of Salisbury, Wiltshire.
- The pipeline was immediately shutdown and Esso's Pipeline Emergency response plan was initiated.

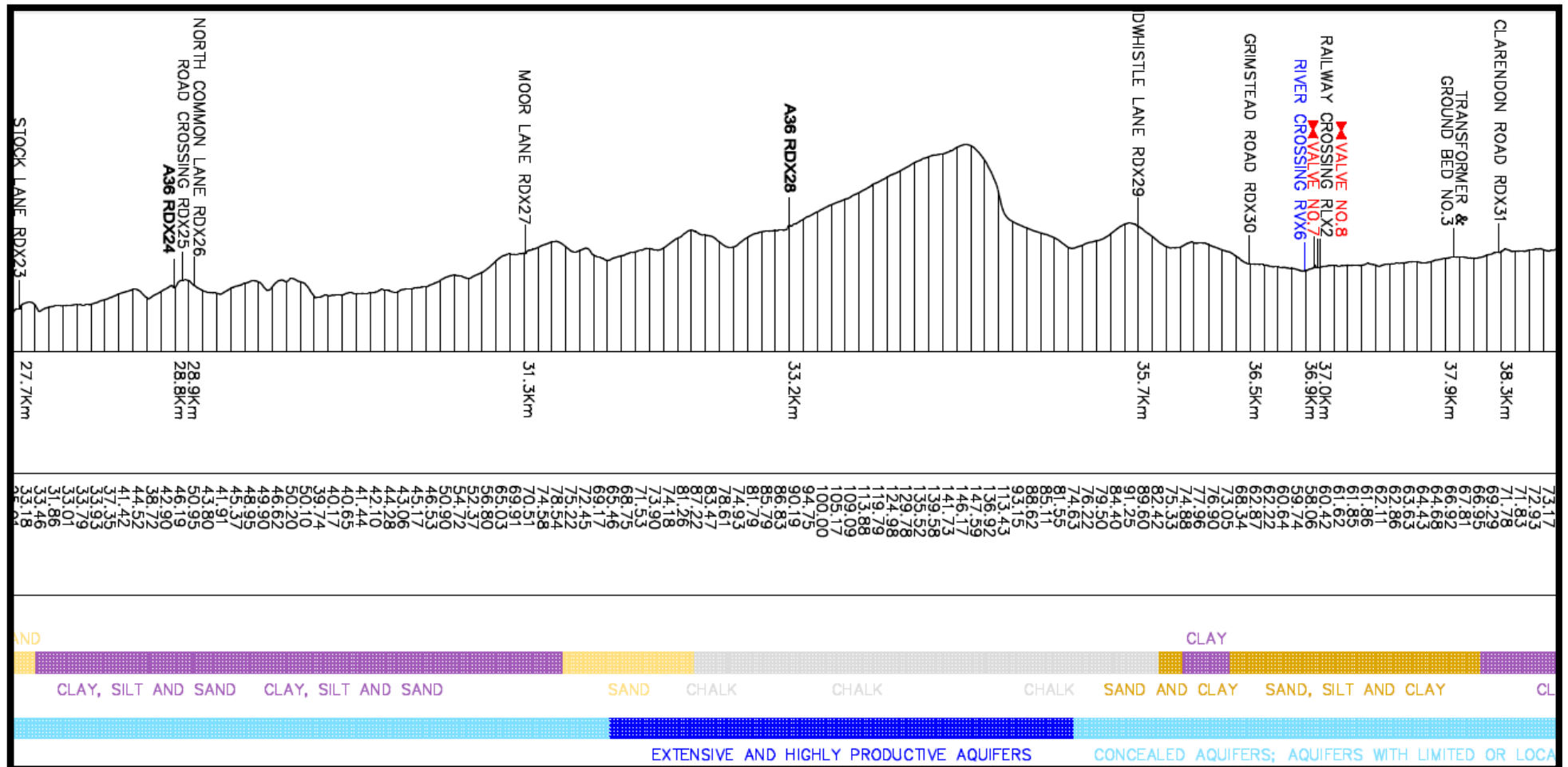
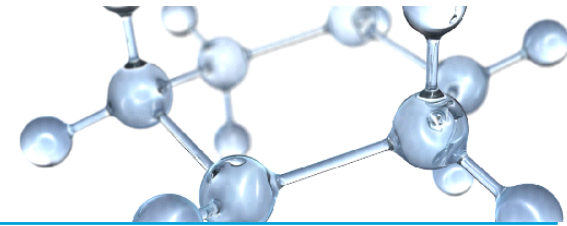
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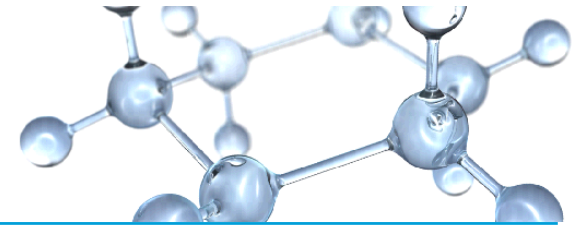
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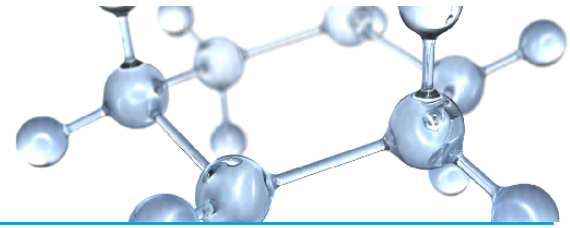


Initial Response



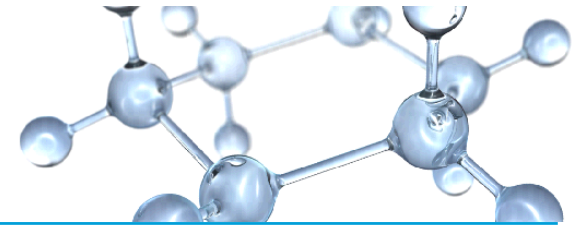
- 16.30, the pipeline was immediately shutdown and ER plan initiated
- At 16.50 the initial Site Incident Controller arrived on site and confirmed the presence of diesel on the surface at the edge of a field at Pepperbox Hill. A dynamic risk assessment of the area was completed as per ER training.
- At 17.00 PERO arrived at site and the downstream isolation valve was closed to minimise drain down volume at the pipeline defect site. This stopped the product release.
- The area was cordoned off and resources mobilised to effect a emergency temporary repair.
- Approximately 3 to 15m³ of Diesel released.

Emergency Phase



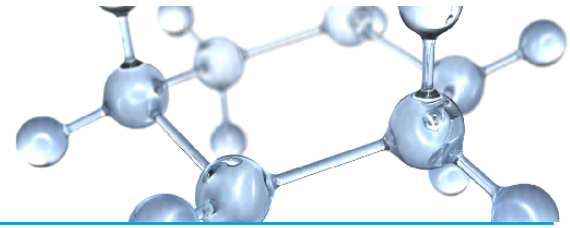
- Plan to excavate and repair pipeline devised and agreed by Esso management and 3rd party contractors.
- Pipeline defect exposed.
- Contractor and Esso management crew changed over to continue ER phase.
- Class 600 Plidco repair clamp installed over defect.
- Initial environmental impact assessment carried out by site personnel.
- Between 3-15 m3 estimated to have been released.

Environmental Phase



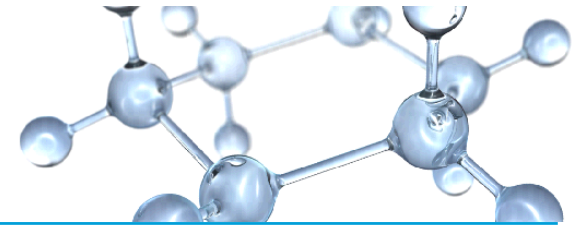
- Emergency Response phase swiftly transitions to Environmental Investigation/Remediation Phases
- Series of Shallow and Intermediate Boreholes drilled
- Medium to Long Term Access arrangements needed to be established along with licences for Borehole locations.
- Heavy reliance on existing grantor and agency relationships

Logistics



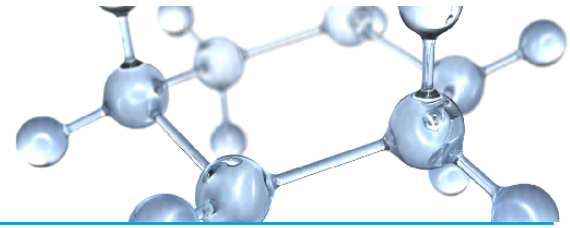
- Incident identified at end of day (fatigue v adrenaline!)
- Manpower availability
- Multiple landowners and agencies to deal with.
 - Site immediately adjacent to a SSSI
 - Popular local beauty spot (National Trust Car Park and amenity site)
- Difficult access between RVP (Car Park) and Incident site.
 - Availability of lighting
 - Power and comms
- Welfare Facilities & Security
- Public Affairs, Media, Environment Agency Alignment

Summary



- POSITIVES
 - ER Plan implemented swiftly and proved effective
 - Excellent response by staff, contractors (mechanical and environmental)
 - Good availability of GIS data, local knowledge and facilities
 - Strong and established landowner/occupier relationships
 - Release of product (diesel) swiftly arrested and repair clamp installed
 - PERO Training enabled a knowledgeable, calm and confident approach to the incident

Summary



- CHALLENGES
 - Evening/Night Work
 - Access logistics
 - Multiple stakeholders
 - SSSI
 - Managing interface between emergency response and environmental phases
 - Keeping Public Affairs “*ahead of the game*”