

# Retail Egypt Safety alert

## Incident description



On January 1, 2015, a contractor forecourt pump attendant was critically injured at a Mobil Retail Service Station in Giza, Egypt. He was struck by a truck that reversed direction after fueling and later passed away at the hospital from the sustained injuries.

The incident occurred in the early morning hours of New Year's Day. A customer truck was refueling at the diesel pump island in a dedicated truck lane. Upon completion of the transaction, the pump attendant positioned himself behind the truck out of the driver's view, facing away from the vehicle. The truck backed up, against the normal one-way traffic flow, striking and running over the attendant.



The purpose of this safety flash is to reinforce the importance of following appropriate procedures and key safety principles, regardless of how routine or familiar the task may be. Any lapse in focus may allow complacency to set in and tolerating an unnecessary risk can lead to tragic consequences. Some key reminders include:

- **Don't put yourself in the 'line of fire'**. Avoid placing yourself (or any part of your body) where it could be caught in, struck by, or in the path of a moving object or release of energy. Forecourts, parking lots, and other areas with vehicular traffic frequently present these risks.
- **Make sure they see you**. As a pedestrian, communicate audibly, physically or visually with those operating vehicles or machinery around you to ensure they are aware of your presence. When in doubt, assume they have not seen you, especially if views are restricted, and take immediate action to stay out of the line of fire.
- **Maintain awareness of your surroundings**. When performing familiar or routine tasks, don't allow complacency to limit your attention to your surroundings. Ensure heightened situational awareness, especially when actions by others can take an unexpected turn and put you at risk of injury.